**Norton Lindsey**

**Neighbourhood Support Network**

Hello, Norton Lindsey Parish Council have set up an Emergency Action Plan to help support all Parishioners during this difficult time. We are setting up a Support Network to offer some practical help and emotional support for any Parishioners who are self-isolating, either to protect themselves or (perhaps in the future) because they have fallen ill.

We have organised the parish into small areas, each area having a couple of co-ordinators. These co-ordinators (named below) will be your point of contact should you need help with any or all of the following:

* Collecting prescriptions
* Collecting essential supplies either from a shop or the Pub which is selling basic items and take-away meals
* Taking mail to the post box
* Providing basic emotional support to cope with isolation (eg. by putting you in touch with others)
* Walking a dog
* Taking your pet to the vet in an emergency

The above list are suggestions and there may be other things that could be considered. Please discuss your requirements with your co-ordinator.

You may well have other village friends or family who can help you (which is fine), so this support network may then be a back-up for you, should you need it.

Contact with your co-ordinator will ONLY be by way of phone or email in order to keep everyone safe.

A team of volunteers are on hand to help, but your co-ordinator will organise this for you, informing you who will call to help and the arrangements to be put in place to keep everyone safe (eg. leaving items at your front door, rather than bringing them into the house, and placing money for shopping in a plastic bag left in a safe place).

If you would like to be registered for this service, please complete the slip attached, stating your preferred method of contact, and **return it to the New Inn where there is a slot box (to keep your information confidential) or leave it for collection in a place pre-arranged with your co-ordinator**. If you feel you don't want or need to be part of this support network at this time, but change your mind later, that will be no problem.

Your details will be kept in a confidential place by your Co-ordinator who will not pass them onto other volunteers who may be delivering goods unless you instruct them to. Your details will only be used in connection to this Support Network, and will be securely destroyed when life returns to normal after these difficult times.

**Please keep this letter somewhere safe for your information.**

Your Area Co-ordinators are:-

Name: Tel:

Email:

Name: Tel:

Email:

**Norton Lindsey**

**Neighbourhood Support Network**

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| --- | --- | --- | --- | --- |
| Your Name and Address: |  | Is there anyone else in your house? Please give brief details: |  | |
| Your Landline: |  | Your Mobile: |  | |
| Your Email Address: |  | | | |
| Please indicate your preferred method of contact  *(cross out those not applicable)* | | Landline | Mobile | Email |
| In case of any emergency, your co-ordinator can contact your next of kin or another emergency contact if you so wish. Please provide their details here if required: | | | | |
| Name: |  | Telephone Number: |  | |

Please sign here to agree to be part of this scheme:

Signature: Date:

**Your details will be kept in a secure place by the Co-ordinator who will not pass them on to other volunteers who may be delivering goods unless you instruct them to. The card will be destroyed when life has returned to normal.**

NB. If you choose to opt out initially you can always opt in later and vice versa.